

	BIOBANK FIVO	Rev: 03 Date:14/01/2025
	QUALITY POLICY	PC Página 1 1

The IVO Biobank is committed to:

1. **Commitment to comply with all the requirements**, both those established by the **reference standard (ISO 20387)** and all **legal and contractual requirements** that are applicable to our activity.

2. **Commitment to carry out our work** in an environment that ensures the **continuous improvement of our processes**, operating methods and relationships with stakeholders, by establishing quality objectives.

3. **Commitment to promote the understanding and dissemination of our quality policy and procedures** among all staff, through training and continuous communication with our employees, so that these policies and procedures are implemented at all times.

4. **Commitment to effectively control all our activities and processes**, emphasizing:

- the impartiality of our activity
- competence
- the quality of our methods and results.
- good professional practices of all our staff.

5. **Commitment to make our quality policy available and public to interested parties, for their knowledge.**

6. **Commitment to meeting the needs and requirements of users.**

Fdo: Dr. Jose Antonio López Guerrero
Biobank Scientific Director